



The Hampton Roads Chapter



*Presents...*

***“Clear as Mud: Health Literacy in America”***

***Presented By:***

***Elaine A Miller, MSN, RN-BC, Nurse Case Manager***

***CMSA 2008 Award of Service Excellence recipient***

*Health Literacy is defined as an “individual’s ability to read, understand and use healthcare information to make decisions and follow instructions for treatment, and is a key determinant of health.” Low literacy is an increasing concern for health professionals and is directly related to health disparities, poor medical outcomes, increased emergency room & inpatient admissions, and increased health care costs. Let’s **learn** more and make a difference.*

**Date:** February 21, 2012

**Time:** 5:30pm Registration/Dinner/Networking  
6:00-6:05pm Corporate Sponsor Presentation  
6:05-6:35pm Meeting Sponsor Presentation  
6:35pm-7:45pm Speaker Presentation  
7:45-8:00pm Discussions; questions; evaluations

**Where:** Sentara Careplex Hospital  
First Floor Conference room D&E  
3000 Coliseum Drive  
Hampton, VA 23666  
[1 CEU/CCMC](#)

**Corporate Sponsor:** **“Medical Facilities of America”**

**Meeting Sponsor:** Clinton J. Hodges-Regional Account Manager from “National Rehab”. National Rehab is a leading provider of wound care, urological, ostomy and incontinence supplies as well as orthopedic and prosthetic products. Healthcare products you need. **Service you deserve.**

**Cost:** Free- CMSA Members; \$10.00- Non-Member

**RSVP:** By Friday February 17, 2012

Angela Mitchell, RN/ e-mail: [admitche@sentara.com](mailto:admitche@sentara.com) or at 827-2405

Directions:

**From Norfolk/Va Beach-Southside :** Take I-64 West through the Hampton Roads Bridge Tunnel, From I-64 West take exit for Magruder Blvd.(VA-134)/NASA/Poquoson- Exit 262B, At the 1st Stoplight, turn right on Hardy Cash Drive-proceed straight into hospital campus.

**From Williamsburg/Richmond :**Take I-64 East, take exit of Hampton Roads Center Parkway East-exit 261B, Turn right on Coliseum Drive, Turn left at 1st Stoplight Hardy Cash Dr. and proceed onto hospital campus.